Making Connections RDD Questionnaire

Conducted by
A National Organization for Research
at the University of Chicago

NORC
A national organization for research
at the University of Chicago

6076 ■ *Making Connections*
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Making Connections RDD Intro Screen

Hello, my name is [NAME]. I'm calling from the University of Chicago's National Opinion Research Center. I am calling about a research study and I need to speak with an adult who lives in the household. This is not a sales call and we are not asking for donations.

I am calling on behalf of the Annie E. Casey Foundation, who is funding a study of neighborhoods that will evaluate how well neighborhoods function to meet the needs of families. The questions we'll ask have to do with your opinions on a variety of relevant topics like neighborhood services, organizations, and volunteerism. Your participation is valuable to the success of our study. This telephone survey will take about 30 minutes.

HOUSEHOLD ROSTER

R3. I need to ask a few questions to help determine with whom I will be speaking. I'd like to ask you for the first name or initials **of** everyone living in your household who is **age 18 or over**, starting with the oldest person in the household. Please be sure to include roomers; people who usually stay here, but are away temporarily, on business trips, vacations, at school, temporarily in a hospital and such.

- What is the oldest person's name?
- How old (were you/was [Name]) on (your/(his or her) last birthday?
- Is there anyone else age 18 or over?

CONTINUE TO RECORD NAMES AND AGES UNTIL THERE ARE NO MORE ADULTS IN THE HOUSEHOLD.

R5. Next I'd like to ask you for the first names or initials of everyone living in your household who is **under age 18**, starting with the oldest person in the household under the age of 18. Please be sure to include roomers; children who usually live here, but are away temporarily - on vacations, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children.

- What is the name of the oldest person under the age of 18?
- How old was [Name] on (his or her) last birthday?
- Is there anyone else under the age of 18?

CONTINUE TO RECORD NAMES AND AGES UNTIL THERE ARE NO MORE CHILDREN IN THE HOUSEHOLD.

IF NO CHILDREN WERE LISTED:

- [Name] has been selected. (IF NECESSARY, ASK: "May I please speak with [Name]?)

IF CHILDREN WERE LISTED:

R9. In order to determine which member of your household will take part in this study, I will need to scientifically select a child **under the age of 18**. Then I will have to interview the parent or guardian in the household who knows the most about the selected child.

Who is that person? (IF NECESSARY, ASK: "May I please speak with [Name]?)

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Segment 1:

Informed Consent

This interview takes about 30 minutes, but the time may be shorter depending on how many questions you answer. I will be asking about your neighborhood; such as its services and amenities; community organizations; volunteerism; and your household.

Your participation in this survey is completely voluntary; you are free to stop the interview at any time. If there is a question you would rather not answer, I will skip it. Some of these questions might not apply to you, but I need to ask each question. All information you give is strictly confidential, and your name is never associated with the results. Findings of the research will be reported only in summary form, so that no individuals can ever be identified. I think you will find this an interesting and worthwhile experience.

May we begin the interview now?

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Segment 2:

Neighborhood Connections

Now, I want to ask you some questions about where you live.

2.0 What city do you live in?

MILWAUKEE.....1
HARTFORD.....2
PROVIDENCE.....3
OAKLAND.....4
OTHER (SPECIFY).....5

2.1 How long have you lived in [NAME OF CITY – FILL FROM 2.0]?

_____YEARS _____MONTHS
DON'T KNOW.....DK
REFUSED.....REF

Many of the questions will be about your neighborhood. By neighborhood, I mean the area around where you live and around your house. It may include places you shop, religious or public institutions, or a local business district. It is the general area around your house where you might perform routine tasks, such as shopping, going to the park, or visiting with neighbors.

2.1_1 What are the names of the streets on the corner closest to your home?

_____ and _____
DON'T KNOW.....DK
REFUSED.....REF

2.3 How long have you lived in this neighborhood?

_____YEARS _____MONTHS
DON'T KNOW.....DK
REFUSED.....REF

2.4 Do you think that this neighborhood is a good place to raise children?

Yes.....1
No.....2
DON'T KNOW.....DK
REFUSED.....REF

2.7 I'm going to read some statements about your neighborhood, the people in it, and things that happen in the neighborhood. For each statement, tell me whether you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree.

2.7a I live in a close-knit neighborhood.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

2.7b People in my neighborhood are willing to help their neighbors.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

2.7c People in my neighborhood generally don't get along with each other.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

2.7d People in my neighborhood do not share the same values.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

2.7e People in my neighborhood can be trusted.

Strongly agree 5
Agree 4
Neither agree nor disagree 3
Disagree 2
Strongly disagree 1
DON'T KNOW .....DK
REFUSED .....REF

2.9 For each of the following, please tell me if it is very likely, likely, neither likely nor unlikely, unlikely, or very unlikely that people in your neighborhood would act in the following manner:

2.9a If a child was showing disrespect to an adult, or acting out of line, how likely is it that people in your neighborhood would scold that child?

Very likely 5
Likely 4
Neither likely nor unlikely 3
Unlikely 2
Very unlikely 1
DON'T KNOW .....DK
REFUSED .....REF

2.9b If a group of neighborhood children were skipping school and hanging out on a street corner, how likely is it that your neighbors would do something about it?

Very likely 5
Likely 4
Neither likely nor unlikely 3
Unlikely 2
Very unlikely 1
DON'T KNOW .....DK
REFUSED .....REF

2.9c If some children were spray-painting graffiti on a local building, how likely is it that your neighbors would do something about it?

Very likely.....5
Likely.....4
Neither likely nor unlikely.....3
Unlikely.....2
Very unlikely.....1
DON'T KNOW.....DK
REFUSED.....REF

2.9d If a fight broke out in front of their house, how likely is it that your neighbors would do something about it?

Very likely.....5
Likely.....4
Neither likely nor unlikely.....3
Unlikely.....2
Very unlikely.....1
DON'T KNOW.....DK
REFUSED.....REF

2.9e If the fire station closest to their house was threatened by budget cuts, how likely is it that your neighbors would do something about it?

Very likely.....5
Likely.....4
Neither likely nor unlikely.....3
Unlikely.....2
Very unlikely.....1
DON'T KNOW.....DK
REFUSED.....REF

2.10 How does the future look for this neighborhood? Is this neighborhood likely to:

Get better.....3
Stay the same.....2
Get worse.....1
DON'T KNOW.....DK
REFUSED.....REF

Segment 3:

Neighborhood Actions

The next set of questions is about problems neighborhood residents sometimes experience and the steps that they may take to correct a problem.

Sometimes people in a neighborhood do things to take care of a local problem, or to take advantage of an opportunity, or to make the neighborhood a better place to live. Please tell me (if you have/if you or any member of your household has) been involved in the following activities in the last 12 months.

3.1 Have you (or any member of your household) spoken with a local political official like [INSERT SITE SPECIFIC EXAMPLES] about a neighborhood problem or improvement?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

3.2 Have you (or any member of your household) talked to a local religious leader or minister to help with a neighborhood problem or neighborhood improvement?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

3.3 Have you (or any member of your household) gotten together with neighbors to do something about a neighborhood problem or to organize neighborhood improvement?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF THERE IS NOT AT LEAST ONE "1" (YES) RESPONSE TO 3.1, 3.2, OR 3.3, GO TO 3.5

3.4 Was there any progress on a problem or improvement by doing any of these things?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

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Segment 4:

Services and Amenities

4.1 Now I am going to ask you about how satisfied you are with several specific conditions and services in your neighborhood. Please use a scale of 1 to 7, where 1 indicates that you are "very dissatisfied" with the service and 7 indicates that you are "very satisfied" with the service. If you do not have feelings one way or the other about the service then use the number 4. If you think that the service does not apply to your neighborhood then just tell me that it doesn't apply.

4.1a On a scale of 1 to 7, how satisfied are you with street lighting?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1b What about street cleaning?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1c How about trash collection?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1d Snow removal? [Brush Collection – SAN ANTONIO]

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1e Street repair?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1f Fire department services?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.1g Ambulance Services (EMS)?

1 2 3 4 5 6 7

DOES NOT APPLY 8
DON'T KNOW .....DK
REFUSED .....REF

4.2 Thinking about the police serving your neighborhood, how strongly do you agree with the following statements. The response categories are: strongly agree, agree, neither agree nor disagree, disagree, and strongly disagree.

Generally, the police serving my neighborhood are:

4.2a Fair when dealing with residents.

Strongly agree 5
Agree 4
Neither agree nor disagree 3
Disagree 2
Strongly disagree 1
DON'T KNOW .....DK
REFUSED .....REF

4.2b Polite when dealing with residents.

Strongly agree 5
Agree 4
Neither agree nor disagree 3
Disagree 2
Strongly disagree 1
DON'T KNOW .....DK
REFUSED .....REF

4.2c Helpful when dealing with residents.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

4.2d Honest when dealing with residents.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

4.2e Quick to respond when called.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

4.2f Able to speak my language.

Strongly agree.....5
Agree.....4
Neither agree nor disagree 3
Disagree.....2
Strongly disagree 1
DON'T KNOW.....DK
REFUSED .....REF

SERVICE/AMENITY	a. Supermarket/ large grocery store	c. Bank or credit union
TIMEPERIOD	12 Months	12 Months
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes ..... 1 No ..... 2 → GO TO 4.5b DON'T KNOW ..... DK → NEXT SA REFUSED ..... REF → NEXT SA	Yes ..... 1 No ..... 2 → GO TO 4.5b DON'T KNOW ..... DK → NEXT SA REFUSED ..... REF → NEXT SA
SHOWCARD I **4.4** On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use ..... 7 → GO TO 4.7 ..... 6 → GO TO 4.7 ..... 5 → GO TO 4.7 ..... 4 → GO TO 4.7 ..... 3 → GO TO 4.5a ..... 2 → GO TO 4.5a Very Difficult to Use ..... 1 → GO TO 4.5a DON'T KNOW ..... DK → SKIP TO 4.7 REFUSED ..... REF → SKIP TO 4.7	Very Easy to Use ..... 7 → GO TO 4.7 ..... 6 → GO TO 4.7 ..... 5 → GO TO 4.7 ..... 4 → GO TO 4.7 ..... 3 → GO TO 4.5a ..... 2 → GO TO 4.5a Very Difficult to Use ..... 1 → GO TO 4.5a DON'T KNOW ..... DK → SKIP TO 4.7 REFUSED ..... REF → SKIP TO 4.7
4.5a Please tell me what are the problems that make using the [SERVICE/AMENITY] difficult? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6a	1. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN	1. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN
4.5b Why don't you use the [SERVICE/AMENITY]? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6b DOESN'T EXIST IN OUR NEIGHBORHOOD ..... 1 FARAWAY ..... 2 TOO CROWDED ..... 3 TOO EXPENSIVE ..... 4 INCONVENIENT SCHEDULE ..... 5 PEOPLE OF MY CULTURE ARE UNWELCOME ..... 6 RACIAL DISCRIMINATION ..... 7 LANGUAGE DIFFERENCE ..... 8 TOO HARD TO GET THERE ..... 9 DON'T KNOW HOW TO USE IT ..... 10 DON'T KNOW WHERE TO FIND IT ..... 11 DON'T FEEL SAFE GOING THERE ..... 12 IT IS NOT CLEAN ..... 13 I DON'T WANT IT ..... 14 I DON'T NEED IT ..... 15 OTHER ..... 16 DON'T KNOW ..... DK REFUSED ..... REF		
4.6 a Please tell me the main problem that makes using the [SERVICE/AMENITY] difficult? FI INFO: CHECK APPROPRIATE ✓ ☐ BOX SKIP: GO TO 4.7 **4.6b** What is the main reason you don't use the [SERVICE/AMENITY]? FI INFO: CHECK APPROPRIATE ✓ ☐ BOX SKIP: GO TO NEXT SA		
SHOWCARD J **4.7** On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied ..... 7 ..... 6 ..... 5 ..... 4 ..... 3 ..... 2 Very Dissatisfied ..... 1 DON'T KNOW ..... DK REFUSED ..... REF	Very Satisfied ..... 7 ..... 6 ..... 5 ..... 4 ..... 3 ..... 2 Very Dissatisfied ..... 1 DON'T KNOW ..... DK REFUSED ..... REF

d. ATM not in a bank	e. Check cashing facility not in a bank	f. Money transfer service not in a bank, like Western Union
12 Months	12 Months	12 Months
Yes ..... 1 No ..... 2 → GO TO 4.5b DON'T KNOW ..... DK → NEXT SA REFUSED ..... REF → NEXT SA	Yes ..... 1 No ..... 2 → GO TO 4.5b DON'T KNOW ..... DK → NEXT SA REFUSED ..... REF → NEXT SA	Yes ..... 1 No ..... 2 → GO TO 4.5b DON'T KNOW ..... DK → NEXT SA REFUSED ..... REF → NEXT SA
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SERVICE/AMENITY	g. Basic medical care and services	i. Community college or other adult education
TIMEPERIOD	12 Months	3 Years
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes ..... 1 No ..... 2 ➔ GO TO 4.5b DON'T KNOW ..... DK ➔ NEXT SA REFUSED ..... REF ➔ NEXT SA	Yes ..... 1 No ..... 2 ➔ GO TO 4.5b DON'T KNOW ..... DK ➔ NEXT SA REFUSED ..... REF ➔ NEXT SA
SHOWCARD I **4.4** On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use ..... 7 ➔ GO TO 4.7 ..... 6 ➔ GO TO 4.7 ..... 5 ➔ GO TO 4.7 ..... 4 ➔ GO TO 4.7 ..... 3 ➔ GO TO 4.5a ..... 2 ➔ GO TO 4.5a Very Difficult to Use..... 1 ➔ GO TO 4.5a DON'T KNOW ..... DK ➔ SKIP TO 4.7 REFUSED ..... REF ➔ SKIP TO 4.7	Very Easy to Use ..... 7 ➔ GO TO 4.7 ..... 6 ➔ GO TO 4.7 ..... 5 ➔ GO TO 4.7 ..... 4 ➔ GO TO 4.7 ..... 3 ➔ GO TO 4.5a ..... 2 ➔ GO TO 4.5a Very Difficult to Use..... 1 ➔ GO TO 4.5a DON'T KNOW ..... DK ➔ SKIP TO 4.7 REFUSED ..... REF ➔ SKIP TO 4.7
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SHOWCARD J **4.7** On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied ..... 7 ..... 6 ..... 5 ..... 4 ..... 3 ..... 2 Very Dissatisfied ..... 1 DON'T KNOW ..... DK REFUSED ..... REF	Very Satisfied ..... 7 ..... 6 ..... 5 ..... 4 ..... 3 ..... 2 Very Dissatisfied ..... 1 DON'T KNOW ..... DK REFUSED ..... REF

k. A recreation or community center	m. Child care services and preschool programs	q. Places where you sign up for [INSERT LOCAL PROGRAM] or welfare
12 Months	12 Months	12 Months
Yes.....1 No .....2 ➔ GO TO 4.5b DON'T KNOW.....DK ➔ NEXT SA REFUSED.....REF ➔ NEXT SA	Yes.....1 No .....2 ➔ GO TO 4.5b DON'T KNOW .....DK ➔ NEXT SA REFUSED .....REF ➔ NEXT SA	Yes .....1 No .....2 ➔ GO TO 4.5b DON'T KNOW .....DK ➔ NEXT SA REFUSED .....REF ➔ NEXT SA
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SERVICE/AMENITY	p. Family counseling or other family support services
TIMEPERIOD	12 Months
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes ..... 1 No ..... 2 ➔ GO TO 4.5b DON'T KNOW ..... DK ➔ NEXT SA REFUSED ..... REF ➔ NEXT SA
SHOWCARD I **4.4** On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use ..... 7 ➔ GO TO 4.7 ..... 6 ➔ GO TO 4.7 ..... 5 ➔ GO TO 4.7 ..... 4 ➔ GO TO 4.7 ..... 3 ➔ GO TO 4.5a ..... 2 ➔ GO TO 4.5a Very Difficult to Use..... 1 ➔ GO TO 4.5a DON'T KNOW ..... DK ➔ SKIP TO 4.7 REFUSED ..... REF ➔ SKIP TO 4.7
4.5a Please tell me what are the problems that make using the [SERVICE/AMENITY] difficult? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6a **4.5b** Why don't you use the [SERVICE/AMENITY]? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6b DOESN'T EXIST IN OUR NEIGHBORHOOD ..... 1 FARAWAY ..... 2 TOO CROWDED ..... 3 TOO EXPENSIVE ..... 4 INCONVENIENT SCHEDULE ..... 5 PEOPLE OF MY CULTURE ARE UNWELCOME ..... 6 RACIAL DISCRIMINATION ..... 7 LANGUAGE DIFFERENCE ..... 8 TOO HARD TO GET THERE ..... 9 DON'T KNOW HOW TO USE IT ..... 10 DON'T KNOW WHERE TO FIND IT ..... 11 DON'T FEEL SAFE GOING THERE ..... 12 IT IS NOT CLEAN ..... 13 I DON'T WANT IT ..... 14 I DON'T NEED IT ..... 15 OTHER ..... 16 DON'T KNOW ..... DK REFUSED ..... REF	1. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ ☐ CHECK BOX IF MAIN
4.6 a Please tell me the main problem that makes using the [SERVICE/AMENITY] difficult? FI INFO: CHECK APPROPRIATE ✓ ☐ BOX SKIP: GO TO 4.7 **4.6b** What is the main reason you don't use the [SERVICE/AMENITY]? FI INFO: CHECK APPROPRIATE ✓ ☐ BOX SKIP: GO TO NEXT SA	
SHOWCARD J **4.7** On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied ..... 7 ..... 6 ..... 5 ..... 4 ..... 3 ..... 2 Very Dissatisfied ..... 1 DON'T KNOW ..... DK REFUSED ..... REF

Segment 5:

Organizations and Volunteerism

Now I'd like to ask you some questions about organizations in and around your community and your involvement with those organizations.

5.1 Over the past 12 months, have you volunteered or helped out with activities in your community?

Yes 1
No .....2 ➔ **GO TO 5.5**
DON'T KNOW .....DK ➔ **GO TO 5.5**
REFUSED .....REF ➔ **GO TO 5.5**

IF YES:

5.1a Was the volunteer work in your neighborhood?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

5.1b Did you do volunteer work with youth?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

5.1c How often do you volunteer?

DAILY 1
WEEKLY 2
MONTHLY 3
ANNUALLY 4
DON'T KNOW .....DK
REFUSED .....REF

5.5 In the past twelve months, have you served as an officer or served on a committee of any local club or organization or religious organization?

Yes 1
No .....2 ➔ **GO TO SEGMENT 6**
DON'T KNOW .....DK ➔ **GO TO SEGMENT 6**
REFUSED .....REF ➔ **GO TO SEGMENT 6**

5.5a Is this organization inside your neighborhood or outside your neighborhood?

Inside my neighborhood 1
Outside my neighborhood 2
DON'T KNOW .....DK
REFUSED .....REF

Segment 6:

Family Hardship

Sometimes families have trouble paying a bill or getting the goods and services they need because they do not have enough money. The next several questions ask about these kinds of experiences you may have had in the last 12 months.

6.1 During the past 12 months, did you (or any member of your household) not fill or postpone filling a prescription for drugs when you (or another member of your household) needed them?

Yes 1
No .....2 ➔ **GO TO 6.2**
DON'T KNOW .....DK ➔ **GO TO 6.2**
REFUSED .....REF ➔ **GO TO 6.2**

6.1a Was lack of insurance or money a reason why you (or any member of your household) did not get the drugs you needed?

YES, LACK OF INSURANCE OR MONEY.....1
NO, SOME OTHER REASON 2
DON'T KNOW .....DK
REFUSED .....REF

6.2 During the last 12 months, was there a time when (you/you and your family) were not able to pay your mortgage, rent or utility bills?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

6.3c Has your phone been cut off in the last 12 months due to non-payment of bills?

Yes 1
No .....2 ➔**GO TO SEGMENT 7**
DON'T KNOW .....DK ➔**GO TO SEGMENT 7**
REFUSED .....REF ➔**GO TO SEGMENT 7**

6.3d For how long was it cut off? SELECT ONLY ONE.

_____HOURS
_____DAYS
_____WEEKS
_____MONTHS
DON'T KNOW .....DK
REFUSED .....REF

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Segment 7:

Focus Child

SKIP: IF NO FOCUS CHILD, GO TO SEGMENT 8

I selected one of the children in your household to ask about. The information you share with us about this child, when combined with the same information from other households, will help us understand the experiences of children in your neighborhood.

SKIP: IF CHILD IS 2 YEARS OLD OR OLDER CONTINUE;
IF CHILD IS UNDER THE AGE OF 2 GO TO 7.6

Now I want to ask you some questions about [FOCUS CHILD]'s education, activities and health.

First I'd like to ask about [FOCUS CHILD]'s education.

7.1 What grade in school is [FOCUS CHILD] attending?

FI INFO:
IF R REPORTS THAT THE CHILD IS IN SPECIAL EDUCATION, CODE SPECIAL EDUCATION AND GRADE.

NOT ATTENDING	0	➔ **GO TO 7.5**
NURSERY/PRESCHOOL/PRE-KINDERGARTEN/ HEAD START TRANSITIONAL		
KINDERGARTEN (BEFORE K)	1	
KINDERGARTEN	2	
PREFIRST GRADE	3	
FIRST - EIGHTH GRADE	4	
NINTH GRADE/FRESHMAN	5	
TENTH GRADE/SOPHOMORE	6	
ELEVENTH GRADE/JUNIOR	7	
TWELFTH GRADE/SENIOR	8	
ABOVE TWELFTH GRADE	9	
UNGRADED	10	
SPECIAL EDUCATION	11	
DON'T KNOW	DK	
REFUSAL	REF	

7.3 How satisfied are you with the job your school is doing to educate your child? Are you very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, or very dissatisfied?

VERY SATISFIED.....5
SATISFIED.....4
NEITHER SATISFIED NOR DISSATISFIED.....3
DISSATISFIED.....2
VERY DISSATISFIED.....1
DON'T KNOW.....DK
REFUSED.....REF

7.4 Approximately how many days of school has (he/she) missed in the past four weeks? (Do not include any school vacation days or holidays.)

_____ (DAYS)
DON'T KNOW.....DK
REFUSED.....REF

SKIP: IF FOCUS CHILD IS 3 YEARS OLD OR OLDER, CONTINUE;
IF FOCUS CHILD IS LESS THAN 3 YEARS OLD GO TO 7.6

7.5 Has [FOCUS CHILD] participated in organized activities outside of school hours or on weekends during the past year, including sports teams; music, dance, or language classes; youth groups, clubs, etc.?

Yes.....1
No.....2 ➔ **GO TO 7.6**
DON'T KNOW.....DK ➔ **GO TO 7.6**
REFUSED.....REF ➔ **GO TO 7.6**

7.5a How often does [FOCUS CHILD] participate in these kinds of activities?

Daily.....1
2-3 times per week.....2
Weekly.....3
Monthly.....4
A few times a year.....5
SEASONAL.....6
DON'T KNOW.....DK
REFUSED.....REF

7.6 **SKIP:** IF FOCUS CHILD IS UNDER 12 YEARS OF AGE CONTINUE; IF FOCUS CHILD IS 12 YEARS OF AGE OR OLDER GO TO 7.7

Do you (or any family member) read stories to [FOCUS CHILD]?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

7.7 Do you know most, some, or none of your child's friends?

MOST 1
SOME 2
NONE 3
DON'T KNOW .....DK
REFUSED .....REF

7.8 The next series of questions is about [FOCUS CHILD]'s health, health insurance, and usual place of health care. Has a health professional ever told you that [FOCUS CHILD] has a physical, learning, mental, or chronic health condition that limits (his/her) participation in the usual kinds of activities done by most children (his/her) age or limits (his/her) ability to do regular school work?

Yes 1
No .....2 ➔ **GO TO 7.9**
DON'T KNOW .....DK ➔ **GO TO 7.9**
REFUSED .....REF ➔ **GO TO 7.9**

7.8a What is it?

_____(CONDITION)
DON'T KNOW .....DK
REFUSED .....REF

7.9 In general, would you say [FOCUS CHILD]'s health is ...

Excellent 5
Very good 4
Good 3
Fair 2
Poor 1
DON'T KNOW .....DK
REFUSED .....REF

7.10 Does [FOCUS CHILD] have any health insurance plan, including Medicaid, or is (s/he) uninsured right now? By health insurance, I mean any plan, including Medicaid, that would pay for or has paid for some or all of [FOCUS CHILD]'s health and medical care expenses.

Yes, insured 1
No, not insured 2
DON'T KNOW .....DK
REFUSED .....REF

8.1 Now, I'd like to ask a few questions about the members of your household.

FI INFO:
LIST NAMES FROM ROSTERS ON THE CORRESPONDING LINES BELOW.
IF NO FOCUS CHILD GO TO 8.3.

LIST NAMES FROM ADULT ROSTER ON LINES 1-8 BELOW.	**8.2** What is [PERSON]'s relationship to [FOCUS CHILD]? SEE CODES BELOW.	**8.3** CODE SEX, ASK IF NOT OBVIOUS: (Are you/is [NAME]) male or female? MALE = 1 AND FEMALE = 2.	**8.4** Which of these categories describes (you/Name)? You may choose more than one category. READ LIST BELOW.
1			
2			
3			
4			
5			
6			
7			
8			
LIST NAMES FROM CHILD ROSTER ON LINES 1 – 8 BELOW.	**8.2** What is [PERSON]'s relationship to [FOCUS CHILD]? SEE CODES BELOW.	**8.3** CODE SEX, ASK IF NOT OBVIOUS: Is [NAME] Male or female? MALE = 1 AND FEMALE = 2	**8.5** (IF 14 OR OLDER, ASK:) Is this person employed or not employed? EMPLOYED = 1 NOT EMPLOYED = 2
1			
2			
3			
4			
5			
6			
7			
8			

CODES FOR 8.2.
1 = Parent (includes step-parent)
2 = Sibling
3 = Other relative
4 = Not related
5 = Focus Child

CODES FOR 8.4.
1 = Employed
2 = In Job Training
3 = Temporarily laid off
4 = Unemployed
5 = Retired
6 = Permanently Disabled
7 = Homemaker
8 = Student
9 = OTHER (SPECIFY)

Segment 8:

Income and Assets

Now I'd like to ask you a few questions about computer use in your home.

8.7 Do you (or any member of your household) use a computer at home?

Yes 1
No .....2 ➔ **GO TO 8.8**
DON'T KNOW .....DK ➔ **GO TO 8.8**
REFUSED .....REF ➔ **GO TO 8.8**

8.7a Do you (or any member of your household) connect to the Internet at home?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.8 Do you (or any member of your household) use a computer at any other location, such as work, a family member's or friend's house, the public library, or school?

Yes 1
No .....2 ➔ **GO TO IVQ1**
DON'T KNOW .....DK ➔ **GO TO IVQ1**
REFUSED .....REF ➔ **GO TO IVQ1**

8.8a Do you (or any member of your household) connect to the Internet at this location?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

IV Q1 ***INTERVIEWER Q:*** *CHECK ROSTER ON PAGE 24, IS THE RESPONDENT EMPLOYED?*

Yes 1
No .....2 ➔ **GO TO 8.19**
DON'T KNOW .....DK ➔ **GO TO 8.19**
REFUSED .....REF ➔ **GO TO 8.19**

The next series of questions is about you. First I will ask you questions about your employment.

8.9 How many jobs do you hold currently?

|___|___| (JOBS)
DON'T KNOW .....DK
REFUSED .....REF

8.10 In the past 12 months, about how many hours per week have you worked in the average week? Count everything, including extra jobs or paid work you do at home.

|___|___|___| (HRS PER WEEK)
DON'T KNOW .....DK
REFUSED .....REF

8.11 About how long does it usually take you to get to work?

_____ MINUTES
DON'T KNOW .....DK
REFUSED .....REF

8.13 How long have you had your main present job?

_____ YEARS _____ MONTHS
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF MORE THAN SIX MONTHS THEN GO TO 8.15

8.14 Is this job considered permanent or temporary?

PERMANENT 1
TEMPORARY 2
SEASONAL 3
DON'T KNOW .....DK
REFUSED .....REF

8.15 During the past 12 months have you received a raise in your rate of pay?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

FI INFO:
IF 8.9 IS GREATER THAN 1, PROBE FOR MAIN JOB

8.16 Would you say your chances for career advancement in your present job are excellent, good, fair, or poor?

EXCELLENT 4
GOOD 3
FAIR 2
POOR 1
DON'T KNOW .....DK
REFUSED .....REF

8.17 Which of the following benefits do you receive or get from your job?

CODE ALL THAT APPLY
Health insurance for yourself 01
Health insurance for your family 02
Dental insurance for yourself 03
Dental insurance for your family 04
Life insurance 05
Long-term Disability insurance 06
Retirement program 07
Paid sick days 08
Unpaid sick days or personal leave days 09
Paid vacation 10
NONE OF THE ABOVE 11
DON'T KNOW .....DK
REFUSED .....REF

8.18 How did you first learn about your current main job?

FAMILY MEMBER 01
FRIEND/NEIGHBOR.....02
PREVIOUS EMPLOYER/PREVIOUS COWORKER 03
WELFARE OFFICE.....04
JOB SEARCH 05
JOB READINESS, OR OTHER TRAINING PROGRAM 06
STATE OR COUNTY UNEMPLOYMENT OFFICE 07
PRIVATE EMPLOYMENT AGENCY
INCLUDING TEMPORARY EMPLOYMENT 08
SCHOOL PLACEMENT OFFICER 09
WORK FIRST, WORK EXPERIENCE, OR COMMUNITY
SERVICE JOB.....10
NEWSPAPER ADS.....11
HELP WANTED SIGN 12
CALLED/WENT IN AND ASKED ABOUT
JOB OPENINGS 13
OTHER (SPECIFY)_____ ...14
DON'T KNOW .....DK
REFUSED .....REF

8.19 How many weeks during the last 12 months were you without work because of unemployment?

_____ (WEEKS)
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF R IS EMPLOYED (IF IVQ1 = 1) SKIP TO 8.21

8.20 When did you last work, even for a few days?

1997-2002 1
1996 or earlier 2
Never worked 3
DON'T KNOW .....DK
REFUSED .....REF

8.21 In the last 12 months, have you completed any job training classes or education programs (GED classes, courses for college credit, apprentice programs, or other classes)?

Yes 1
No.....2
DON'T KNOW .....DK
REFUSED .....REF

8.22 Do you have a spouse or partner that lives in this household?

Yes 1
No .....2 ➔ **GO TO 8.26**
DON'T KNOW .....DK ➔ **GO TO 8.26**
REFUSED .....REF ➔ **GO TO 8.26**

The next set of questions are about your spouse/partner's employment.

8.23 How many jobs does your spouse/partner hold currently?

|___|___| (JOBS)
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF 8.23=0 THEN SKIP TO 8.26

8.24 In the past 12 months, about how many hours per week has your spouse/partner worked in the average week? Count everything, including extra jobs or paid work (he/she) does at home.

|___|___|(HRS PER WEEK)
DON'T KNOW .....DK
REFUSED .....REF

8.25 Which of the following benefits does your spouse/partner get from (his/her) job?

CODE ALL THAT APPLY
Health insurance for (him/herself) 01
Health insurance for your family 02
Dental insurance for (him/herself) 03
Dental insurance for your family 04
Life insurance 05
Long-term Disability insurance 06
Retirement program 07
Paid sick days 08
Unpaid sick days or personal leave days 09
Paid vacation 10
NONE OF THE ABOVE 11
DON'T KNOW .....DK
REFUSED .....REF

8.26 I am going to be asking you about your household income, but first, I want to ask you about possible sources of that income…

Did you (or anyone in your household) receive any income in the last 12 months from (...)?	Yes	No	DON'T KNOW	REFUSED
8.26a Wages or salary	1	2	DK	REF
8.26b Commissions, bonuses, or tips	1	2	DK	REF
8.26c Self-employment income from a business or farm, including proprietorships and partnerships	1	2	DK	REF
8.26d Interest payments, dividends, net rental income, royalty income, or income from estates and trusts	1	2	DK	REF
8.26e Social Security or railroad retirement	1	2	DK	REF
8.26f Supplemental security income	1	2	DK	REF
8.26g Public assistance or welfare payments from the state or local welfare office	1	2	DK	REF
8.26h Retirement, survivor, or disability pensions	1	2	DK	REF
8.26I Other work that you have not yet told me about that you did inside or outside the home such as child care/babysitting, doing hair, cooking, car repair, carpentry, or other jobs like that	1	2	DK	REF
8.26j Any other sources of income received regularly such as Veteran's payments, unemployment compensation, child support, or alimony	1	2	DK	REF

8.27 What was your total household income from all of these sources for the last 12 months?

FI INFO:
READ NAMES FROM ROSTER AS A REMINDER OF WHO RESPONDENT SHOULD BE REFERRING TO WHEN ANSWERING THIS QUESTION

$0 - $4,999 1
$5,000 - $9, 999 2
$10,000 - $14,999 3
$15,000 - $19,999 4
$20,000 - $24,999 5
$25,000 - $29,999 6
$30,000 or more 7
DON'T KNOW ..... DK
REFUSED ..... REF

8.28 In the past 12 months, have you (or anyone in your household) received food stamps?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.29 Have you received the Earned Income Tax Credit in the last 12 months?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.30 Have you received the Child Care Tax Credit in the last 12 months?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.33 Do you (and your spouse or partner) own your house or apartment, rent it, or what?

Own 1
Buying 2
Rent ..... 3 ➔ **GO TO 8.36**
Rent to own ..... 4 ➔ **GO TO 8.36**
Buying on contract ..... 5 ➔ **GO TO 8.36**
Live here for free ..... 6 ➔ **GO TO 8.39**
DON'T KNOW ..... 8 ➔ **GO TO 8.39**
REFUSED ..... 9 ➔ **GO TO 8.39**

8.34 What do you think the value of your house is?

$_____
DON'T KNOW .....DK
REFUSED .....REF

8.35 What is the total monthly mortgage on your unit?

PER MONTH $_____
HOUSE PAID FOR 0
DON'T KNOW .....DK
REFUSED .....REF

SKIP: GO TO 8.37

8.36 What is the total monthly rent on your unit?

PER MONTH $_____
DON'T KNOW .....DK
REFUSED .....REF

8.37 How much of that do you (and your spouse/partner) pay?

$_____
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF 8.33=1 or 2 GO TO 8.41

8.38 Are (you/you and your family) paying lower rent because the federal, state or local government is paying part of the rent?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.39 Is the building owned by a public housing authority?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.40 Did a public housing authority or some similar agency give you (or any member of your household) a section 8 certificate or voucher to help pay the rent for your apartment or home?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.41 Does anyone in your household own a car, van or truck?

Yes 1
No .....2 ➔ **GO TO 8.42**
DON'T KNOW .....DK ➔ **GO TO 8.42**
REFUSED .....REF ➔ **GO TO 8.42**

8.41a Is this vehicle dependable?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.42 Do you currently have a valid driver's license?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43 People sometimes borrow money or take out loans. Right now, are you (and/or your spouse/partner) paying back any of the following loans?

8.43a Home mortgage?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43b Home improvement loan?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43c Home equity loan?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43d Car loan?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43e Student loan?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43f Hospital or medical bill?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43g Credit card balance?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43h Furniture or appliances?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.43I Other loan? (SPECIFY) _____

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

SKIP: IF THERE WAS NOT AT LEAST ONE "1" (YES) RESPONSE TO 8.43a-8.43j SKIP TO 8.45

8.44 When you think of (that loan/all those loans), what is the total amount you (and your spouse/partner) owe?

$0 - $4,999 1
$5,000 - $9, 999 2
$10,000 - $14,999 3
$15,000 - $19,999 4
$20,000 - $24,999 5
$25,000 - $29,999 6
$30,000 or more 7
DON'T KNOW ..... DK
REFUSED ..... REF

8.45 People sometimes save money for the future. Right now, are you (and/or your spouse/partner) saving for any of the following things:

8.45a To buy a house?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.45b For school or college?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.45c For a car?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.45d For retirement?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.45e For emergencies?

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.45f Other savings? (SPECIFY)_____

Yes 1
No 2
DON'T KNOW ..... DK
REFUSED ..... REF

8.46 Do you have a checking account?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.47 Do you have a savings account?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.48 Do you have a credit card?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

8.49 Now we're interested in how people might cope with emergencies. What if you had an unexpected bill that was half of your monthly income and you had to pay the bill in two weeks. There are many different ways people might handle this kind of situation. Please tell me which of the following ways would work for you?

CODE ALL THAT APPLY.

8.49a USE SAVINGS.....1
8.49b USE A CREDIT CARD 2
8.49c BORROW FROM FAMILY.....3
8.49d BORROW FROM FRIENDS.....4
8.49e SELL SOMETHING 5
8.49f GET A PAYDAY LOAN.....6
8.49g PAWN SOMETHING 7
8.49h BORROW FROM BANK.....8
8.49I BORROW FROM CONSUMER FINANCE ENTERPRISE ..9
8.49j WOULD NOT PAY.....10
8.49k MUTUAL ASSISTANCE SAVINGS 11
8.49l OTHER (SPECIFY)_____ 12

Segment 9:

Demographics

Now I have a few more questions about you. Your answers to the following questions will be used in combination with the answers you have already provided to help us understand your neighborhood.

9.1 Do you consider yourself to be of Hispanic, Latino, or Spanish Origin or descent?

PROMPT: This group includes people of Mexican, Puerto Rican, Cuban, Central and South American, and any other Spanish background.

No, not Latino/Spanish/Hispanic.....1
Yes, Mexican, Mexican American, Chicano.....2
Yes, Puerto Rican 3
Yes, Cuban.....4
Yes, other Spanish/Hispanic/Latino 5
SPECIFY _____
DON'T KNOW .....DK
REFUSED .....REF

9.2 What race do you consider yourself?

PROMPT: You can choose more than one of these categories.

Native American, or Alaska Native.....1
Asian 2
Black or African American.....3
Native Hawaiian or Other Pacific Islander 4
White 5
Or something else _____.....6
DON'T KNOW .....DK
REFUSED .....REF

9.3 In what country were you born?

United States.....1 ➔ **GO TO 9.5**
Other (SPECIFY)_____ 2
DON'T KNOW .....DK
REFUSED .....REF

9.3a In what year did you come to live in the United States?

_____ YEAR
DON'T KNOW .....DK
REFUSED .....REF

9.4 Are you a **citizen** of the United States?

Yes 1
No 2
DON'T KNOW .....DK
REFUSED .....REF

9.5 What is the highest level of education you have completed?

EIGHTH GRADE OR LESS .....1 ➔ **GO TO 9.8_1**
BEYOND EIGHTH GRADE BUT NOT HIGH SCHOOL GRADUATION .....2 ➔ **GO TO 9.8_1**
GED .....3 ➔ **GO TO 9.8_1**
HIGH SCHOOL GRADUATION .....4 ➔ **GO TO 9.8_1**
TRADE OR VOCATIONAL SCHOOL .....5 ➔ **GO TO 9.8_1**
ONE TO THREE YEARS OF COLLEGE .....6 ➔ **GO TO 9.8_1**
GRADUATED FOUR YEAR COLLEGE .....7 ➔ **GO TO 9.8_1**
SOME GRADUATE EDUCATION .....8 ➔ **GO TO 9.8_1**
GRADUATE DEGREE .....9 ➔ **GO TO 9.8_1**
DON'T KNOW .....DK
REFUSED .....REF

9.6 In what country were you educated?

United States 1
Other 2
DON'T KNOW .....DK
REFUSED .....REF

9.7 What was your age when you completed your highest level of education?

_____ (AGE)
DON'T KNOW .....DK
REFUSED .....REF

These next questions will help make sure that households are correctly represented in our sample.

9.8_1 Other than [NUMBER], is there another phone number used in this household?

Yes 1
No .....2 ➔ **GO TO END**
DON'T KNOW .....DK ➔ **GO TO END**
REFUSED .....REF ➔ **GO TO END**

9.8_2 How many other phone lines are there?

1 additional line	1	
2 additional lines	2	➔ **GO TO 9.8_4**
3 additional lines	3	➔ **GO TO 9.8_4**
4 additional lines	4	➔ **GO TO 9.8_4**
DON'T KNOW	DK	➔ **GO TO END**
REFUSED	REF	➔ **GO TO END**

9.8_3 Is that number used for business purposes only?

Yes	1	➔ **GO TO END**
No	2	➔ **GO TO END**
DON'T KNOW	DK	➔ **GO TO END**
REFUSED	REF	➔ **GO TO END**

9.8_4 How many of these lines are used for business purposes only?

_____ (LINES)	
DON'T KNOW	DK
REFUSED	REF

END That's all the questions I have for you. We are now finished with the questionnaire.

Thank you very much for your time and cooperation. I understand that some of these questions may have been difficult, and I really appreciate you taking the time to complete this interview. Again, let me assure you that all your answers will be kept confidential. Your answers will help us better understand your neighborhood as a place for adults and children to live. On behalf of the research team, thank you for helping us answer these important questions.

If you have any questions about this study or Making Connections work in your community please call (800) 577-1486.

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