

Final Outcome Code



IF DISP=80, 81, 82, 84, 90, 91, 92, 93, 94, 95, 96, 97, 98, OR 99 DON'T FORGET TO FILL OUT THE NIR SECTION ON PAGE 23

Wave 2 Making Connections Roster Booklet

Conducted by The National Opinion Research Center at the University of Chicago (NORC)



Completed Case~

- ✓ **Cover:** Did you record your name, ID, start date & finish date? Did you record a final disposition?
- ✓ Are all data items present for each person in both adult & child (if applicable) rosters?
- ✓ Are the relationship codes correct?
- ✓ If there were **no children in the current HH did you complete page 12?** If there were **children in the HH did you complete page 13?**
- ✓ Did you capture the respondent's & child's (if applicable) names as well as a telephone number on page 14 or 15?
- ✓ Did you complete the Locating Section? Did you record the respondent information? Did you get 2 contacts? Is your writing legible?
- ✓ Did you complete the Interviewer Observation Section (page 22)?
- ✓ Did you complete the Contact Tracker?
- ✓ Did you complete the ROC?

NIR/OOS Case~

- ✓ **Cover:** Did you record your name, ID, start date & finish date? Did you record a final disposition?
- ✓ Did you complete the NIR questionnaire (pages 23 – 26)?
- ✓ Did you complete the Contact Tracker?
- ✓ Did you complete the ROC?

FI Name: _____

FI ID #: _____

Start Date: ___ / ___ / ___ Finish Date: ___ / ___ / ___

Affix Roster Booklet Label Here

New SUID: _____ New AQID: _____

CASE LABELS PAGE

INTRODUCTION & SCREEN FOR PURPLE FACESHEET (same household in sampled address; yes wave 1 interview)

S1. DIAL RESIDENCE

- TELEPHONE/DOOR ANSWERED..... 1 → **GO TO S2**
- ANSWERING MACHINE OR SERVICE 2
- DISCONNECTED..... 3 →

RECORD IN CONTACT TRACKER & ROC

S1a. Hello, this is [INTERVIEWER NAME] from the National Opinion Research Center at the University of Chicago. I would like to speak with [READ RESPONDENT NAME] or another member of your household about Making Connections, a study about your neighborhood. Please call [800 NUMBER] to discuss your participation. I'll be in touch again shortly. Thank you.

RECORD RESULTS IN CONTACT TRACKER & ROC

S2. Hello, my name is [INTERVIEWER NAME] and I am with the National Opinion Research Center at the University of Chicago. May I please speak with [RESPONDENT NAME]?

- YES..... 1 → **GO TO S3**
- NO 2
- NO ONE LIVES HERE BY THAT NAME 3 → **GO TO S2b**

RECORD RESULTS IN CONTACT TRACKER & ROC
END CALL.

S2a. When would be a good time for me to call back and talk to that person? Thank you. →

S2b. Are you 18 years old or older and living in this household?

- YES..... 1 → **GO TO S3**
- NO 2

S2c. Is there someone else there that I may speak to?

- YES 1
- NO 2 →

When would be a good time for me to call back and talk to that person?
END CALL. RECORD RESULTS IN CONTACT TRACKER & ROC

S3. [IF SPEAKING TO NEW PERSON, INTRODUCE SELF (READ S2 INTRO AGAIN)] We recently sent a letter explaining that we would like your household to participate again in the Making Connections survey, a study about your neighborhood. Do you recall receiving that letter?

- YES 1 → **SKIP TO S3b**
- NO 2
- DON'T KNOW 3

S3a. Briefly, the Making Connections study is sponsored by the Annie E. Casey Foundation and [LLP]. The study involves an interview where we will ask questions about your neighborhood, your family, and you. I can tell you more about it in a minute.



S3b. Just to confirm, do you live at [READ SAMPLED ADDRESS FROM FACESHEET]?
(IF IN-PERSON RECONFIRM ADDRESS)

- YES..... 1 → **SKIP TO R1, pg. 9**
- NO 2 →

IF IN-PERSON, THANK PERSON FOR HIS/HER TIME & LEAVE. IF ON PHONE, CONTINUE.

S3c. I want to make sure I dialed correctly. Is this [READ TELEPHONE NUMBER]?

- YES & WAVE 1 HOUSEHOLD 1 →
- ← YES & **NOT** WAVE 1 HOUSEHOLD 2
- NO 3

Great! I am glad I found you. Thank you for your time. Someone will be contacting you soon. ANSWER QUESTION 2 ON TRACKER, RECORD "FOUND MOVER" IN ROC AND NOTIFY FIELD MANAGER.

END CALL. TRY NEXT # IN TRACKER & RECORD RESULTS IN ROC.

Thank you. I seem to have misdialed. I am sorry to have bothered you. END CALL AND REDIAL.

INTRODUCTION & SCREEN FOR GREEN FACESHEET (wave 1 NIRS & wave 2 new sample; no wave 1 interview)

S4. DIAL RESIDENCE

- TELEPHONE/DOOR ANSWERED..... 1 → **GO TO S5**
- ANSWERING MACHINE OR SERVICE 2
- DISCONNECTED..... 3 →

RECORD IN CONTACT TRACKER & ROC

S4a. Hello, this is [INTERVIEWER NAME] from the National Opinion Research Center at the University of Chicago. I would like to speak with a member of your household about a very important study about your neighborhood. Please call [800 NUMBER] to discuss your participation. I'll be in touch again shortly. Thank you.

RECORD RESULTS IN CONTACT TRACKER & ROC

S5. Hello, my name is [INTERVIEWER NAME] and I am with the National Opinion Research Center at the University of Chicago. We recently sent a letter explaining that your household has been selected to participate in a study about your neighborhood. Do you recall receiving that letter?

- YES 1 → **GO TO S5b**
- NO 2

S5a. Briefly, the study is called Making Connections. It is sponsored by the Annie E. Casey Foundation and [LLP]. The study involves an interview where we will ask questions about your neighborhood, your family, and you. I can tell you more about it in a minute. But, first...

S5b. Are you 18 years old or older and living in this household?

- YES..... 1 → **GO TO S6**
- NO 2

S5c. Is there someone else there that I may speak to?

- YES..... 1 → **GO TO S6**
- NO 2

RECORD RESULTS IN CONTACT TRACKER & ROC. THANK PERSON FOR HIS/HER ASSISTANCE AND END CALL.

S5d. When would be a good time for me to call back and talk to that person?



S6. **[IF SPEAKING TO NEW PERSON, INTRODUCE SELF (READ S5 INTRO AGAIN)]** Just to confirm, do you live at [READ SAMPLED ADDRESS FROM FACESHEET]? (IF IN-PERSON RECONFIRM ADDRESS)

- YES 1 → **SKIP TO R1, pg. 9**
- NO 2

S6a. I want to make sure I dialed correctly. Is this [READ TELEPHONE NUMBER]?

- YES..... 1
- NO 2

END CALL AND TRY NEXT TELEPHONE NUMBER IN CONTACT TRACKER.

Thank you. I seem to have misdialed. I am sorry to have bothered you. END CALL AND REDIAL.

INTRODUCTION & SCREEN FOR YELLOW FACESHEET (new household in sampled address; no wave 1 intervew)

S7. DIAL RESIDENCE

- TELEPHONE/DOOR ANSWERED 1 → **GO TO S8**
 ANSWERING MACHINE OR SERVICE 2
 DISCONNECTED 3 →

RECORD IN CONTACT TRACKER & ROC

S7a. Hello, this is [INTERVIEWER NAME] from the National Opinion Research Center at the University of Chicago. I would like to speak with a member of your household about a very important study about your neighborhood. Please call [800 NUMBER] to discuss your participation. I'll be in touch again shortly. Thank you.

RECORD RESULTS IN CONTACT TRACKER & ROC

S8. Hello, my name is [INTERVIEWER NAME] and I am with the National Opinion Research Center at the University of Chicago. We recently sent a letter explaining that your household has been selected to participate in a study about your neighborhood. Do you recall receiving that letter?

- YES 1 → **GO TO S8b**
 NO 2

S8a. Briefly, the study is called Making Connections. It is sponsored by the Annie E. Casey Foundation and [LLP]. The study involves an interview where we will ask questions about your neighborhood, your family, and you. I can tell you more about it in a minute. But, first...

S8b. Are you 18 years old or older and living in this household?

- YES 1 → **GO TO S9**
 NO 2

S8c. Is there someone else there that I may speak to?

- YES 1 → **GO TO S9**
 NO 2

RECORD RESULTS IN CONTACT TRACKER & ROC. THANK PERSON FOR HIS/HER ASSISTANCE AND END CALL.

S8d. When would be a good time for me to call back and talk to that person? →



S9. [IF SPEAKING TO NEW PERSON, INTRODUCE SELF (READ S8 INTRO AGAIN)] Just to confirm, do you live at [READ SAMPLED ADDRESS FROM FACESHEET]? (IF IN-PERSON RECONFIRM ADDRESS)

- YES 1 → **SKIP TO R1, pg. 9**
 NO 2 →

IF IN-PERSON, THANK PERSON FOR HIS/HER TIME & LEAVE. IF ON PHONE, CONTINUE.

S9a. I want to make sure I dialed correctly. Is this [READ TELEPHONE NUMBER]

- YES 1
 NO 2 →

Thank you. I seem to have misdialed. I am sorry to have bothered you. END CALL AND REDIAL.

S9b. Three years ago we interviewed [READ RESPONDENT NAME]. By any chance is this (his/her) telephone number?

- YES 1 →
 NO 2 →

Great! I am glad I found you. Thank you for your time. Someone will be contacting you soon. ANSWER QUESTION 2 ON TRACKER, RECORD "FOUND MOVER" IN ROC AND NOTIFY FIELD MANAGER.

Thank you. I seem to have misdialed. I am sorry to have bothered you. END CALL AND REDIAL.

INTRODUCTION & SCREEN FOR WHITE FACESHEET (MOVER; no longer lives at sampled address)

S10. DIAL RESIDENCE

- TELEPHONE/DOOR ANSWERED 1 → **GO TO S11**
 ANSWERING MACHINE OR SERVICE 2
 DISCONNECTED 3 →

RECORD IN CONTACT TRACKER & ROC

S10a. Hello, this is [INTERVIEWER NAME] from the National Opinion Research Center at the University of Chicago. I would like to speak with [READ RESPONDENT NAME] or another member of your household about Making Connections, a study about your neighborhood. Please call [800 NUMBER] to discuss your participation. I'll be in touch again shortly. Thank you.

RECORD RESULTS IN CONTACT TRACKER & ROC

S11. Hello, my name is [INTERVIEWER NAME] and I am with the National Opinion Research Center at the University of Chicago. May I please speak with [READ RESPONDENT NAME]?

- YES 1 → **GO TO S12**
 NO 2
 NO ONE LIVES HERE BY THAT NAME 3 → **GO TO S11b**

RECORD RESULTS IN CONTACT TRACKER & ROC.
THANK PERSON FOR HIS/HER ASSISTANCE AND END CALL.

S11a. When would be a good time for me to call back and talk to that person? →

S11b. (IF IN-PERSON THANK PERSON FOR HIS/HER TIME) I want to make sure I dialed correctly. Is this [READ TELEPHONE NUMBER]?

- YES 1 →
 NO 2 →

END CALL AND TRY NEXT TELEPHONE NUMBER IN CONTACT TRACKER.

Thank you. I seem to have misdialled. I am sorry to have bothered you.
END CALL AND REDIAL.

S12. [IF SPEAKING TO NEW PERSON, INTRODUCE SELF]. We recently sent a letter explaining that we would like your household to participate again in Making Connections, a study about your neighborhood. Do you recall receiving that letter?

- YES 1 → **SKIP TO S12b**
 NO 2
 DON'T KNOW 3

S12a. Briefly, the 10-year study is called Making Connections. It is sponsored by the Annie E. Casey Foundation and [LLP]. The study involves an interview where we will ask questions about your neighborhood, your family, and you. I can tell you more about it in a minute.



S12b. Just to confirm, are you living somewhere other than [READ SAMPLED ADDRESS FROM FACESHEET]? (IF IN-PERSON RECONFIRM ADDRESS)

- YES, MOVED FROM SAMPLED ADDRESS 1
 NO, STILL LIVING AT SAMPLED ADDRESS 2

FI: IS THE WAVE 1 FOCUS CHILD CURRENTLY 18 OR OLDER? (LOOK AT FACESHEET FOR "AGED-OUT" FLAG)

- YES1
 NO2 → **GO TO S14**

S13. During the study three years ago, we asked questions about [NAME OF WAVE 1 FOCUS CHILD ON FACESHEET]. Does (he/she) currently live with you?

- YES1
 NO2
 REFUSED REF

S13a. What is [WAVE 1 FOCUS CHILD] doing? [CODE ALL THAT APPLY]

- IN HIGH SCHOOL 1
 ATTENDING COLLEGE 2
 EMPLOYED 3
 IN THE MILITARY 4
 IN JAIL OR PRISON 5
 OTHER (SPECIFY) _____ 6
 DON'T KNOW DK
 REFUSED REF

S13b. (IF THE WAVE 1 FOCUS CHILD STILL LIVES THERE, JUST ASK THE INFORMANT FOR THEIR ADDRESS & TELEPHONE NUMBER) We would like to speak with [WAVE 1 FOCUS CHILD]. Do you know the telephone number and/or address where [WAVE 1 FOCUS CHILD] primarily lives?

ADDRESS: _____ UNIT# _____
 CITY: _____ STATE: _____ ZIP _____
 () _____ - _____
 DON'T KNOW DK
 REFUSED REF

IF S12b = 1
 (R HAS MOVED FROM
 SAMPLED ADDRESS),
 END CALL.
 OTHERWISE GO TO
 R1.

S14. During the study three years ago, we asked questions about [NAME OF WAVE 1 FOCUS CHILD]. Before I continue I would like to confirm that [WAVE 1 FOCUS CHILD] still lives with you. Does (he/she) still reside with you?

- YES 1 → **GO TO R1, pg. 9**
 NO 2
 REFUSED REF → **GO TO SKIP AFTER S14a**

S14a. We would like to speak with an adult living with [WAVE 1 FOCUS CHILD]. Do you know the telephone number and/or address where [WAVE 1 FOCUS CHILD] primarily lives?

ADDRESS: _____ UNIT# _____
 CITY: _____ STATE: _____ ZIP _____
 () _____ - _____
 DON'T KNOW DK
 REFUSED REF

IF S12b = 1
 (R HAS MOVED
 FROM SAMPLED
 ADDRESS),
 END CALL.
 IF S12b = 2 (R IS
 STILL LIVING AT
 SAMPLED
 ADDRESS), GO
 TO R1, PG. 9

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ROSTER

R1. Would you like me to describe a little about your neighborhood study before we begin?

IF YES, SAY ALL FIVE. IF NO, START AT NUMBER 3.

1. Your household has been selected across all households in your neighborhood to participate in the *Making Connections* study.
2. The information collected will be used by policy makers, local organizations and scientific researchers to improve your neighborhood and strengthen local families.
3. All information will be kept in strict confidence.
4. Your household will never be associated with the information we collect today.
5. We begin by selecting a member of your household to complete an interview with us at his or her convenience.

Adult Roster

In order to scientifically select a member of your household to speak to, I'd like to ask you for the first name of everyone living in your household who is **age 18 or over**, starting with the oldest person in the household. Please be sure to include roomers; people who usually stay here, but are away temporarily, on business trips, vacations, at school, temporarily in a hospital and such.

FI INFO: FILL OUT R2 – R7. VERIFY THAT YOU HAVE ORDERED THE INDIVIDUALS IN THE HU CORRECTLY, IF HU MEMBERS ARE OUT OF ORDER RENUMBER THEM IN THE # BOX (R2).

R2. Row	R3. Please tell me the first name of each person living in this household starting with the oldest person.	R4. Is NAME male or female?	R5. What was [NAME's] age at (his/her) last birthday?	R6. Which of these categories describes [NAME?] SEE CODES BELOW; CODE ALL THAT APPLY	IF MORE THAN ONE PERSON EMPLOYED ASK THE FOLLOWING QUESTION AND PLACE ✓ ON LINE OF PERSON R7. Of those people living in your household that have a job, whose income does your family depend on the most?	FILL IN AFTER RESPONDENT AND FOCUS CHILD SELECTED	
						RESPONDENT R8. What is [NAME's] relationship to <input style="width: 80px; height: 20px;" type="text"/> ? SEE CODES BELOW	FOCUS CHILD R9. What is [NAME's] relationship to <input style="width: 80px; height: 20px;" type="text"/> ? SEE CODES BELOW
1		M F					
2		M F					
3		M F					
4		M F					
5		M F					
6		M F					
7		M F					
8		M F					

CHECK BOX IF MOVER CASE WITH WAVE 1 FOCUS CHILD WHO IS AGE 18 OR OLDER



IF HU ONLY HAS ADULTS – AFTER ROSTER IS COMPLETE, INCLUDING R8 & R9 (FILLED OUT AFTER R SELECTION) GO TO INFORMED CONSENT ON PAGE 17!

CODES FOR R6

1. Employed
2. In Job Training
3. Temporarily Laid Off
4. Unemployed
5. Retired
6. Permanently Disabled
7. Homemaker
8. Student
9. Other (SPECIFY)

CODES FOR R8 & R9

- | | |
|---|---|
| <ol style="list-style-type: none"> 1. Husband/Wife 2. Girlfriend/ Boyfriend 3. Parent 4. In-law 5. Aunt/Uncle 6. Son/Daughter 7. Foster Child 8. Niece/Nephew | <ol style="list-style-type: none"> 9. Grandson/daughter 10. Cousin 11. Roomer/Border 12. Housemate/ Roommate 13. Other non-related person 14. Brother/Sister 15. Self 16. Grandparent |
|---|---|

Child Roster

Next I'd like to ask you for the first names of everyone living in your household who is **under age 18**, starting with the oldest person in the household under the age of 18. Please be sure to include roomers; children who usually live here, but are away temporarily - on vacations, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children.

SKIP: IF NO ONE IN HU IS UNDER AGE 18, THEN GO TO R17.

FI INFO: FILL OUT R10 – R14. VERIFY THAT YOU HAVE ORDERED THE INDIVIDUALS IN THE HU CORRECTLY, IF HU MEMBERS ARE OUT OF ORDER RENUMBER THEM IN THE # BOX (R10). THEN, GO TO R23.

R10. Row	R11. Please tell me the first name of each person under age 18 living in this household starting with the oldest child.	R12. Is [NAME] male or female?	R13. What was [NAME's] age at (his/her) last birthday? RECORD AGE IN YEARS 0-5 MO. = 0 6-12 MO. = 1	IF CHILD IS 14 OR OLDER ASK: R14. Is this person employed or not employed? EMPLOYED = 1 NOT EMPLOYED = 2	FILL IN AFTER RESPONDENT AND FOCUS CHILD SELECTED	
					RESPONDENT R15. What is [NAME's] relationship to <input style="width: 80%;" type="text"/> ? SEE CODES BELOW	FOCUS CHILD R16. What is [NAME's] relationship to <input style="width: 80%;" type="text"/> ? SEE CODES BELOW
1		M F				
2		M F				
3		M F				
4		M F				
5		M F				
6		M F				
7		M F				
8		M F				



AFTER ROSTER IS COMPLETE, INCLUDING R15 & R16 (FILLED OUT AFTER FOCUS CHILD & R SELECTION) GO TO INFORMED CONSENT ON PAGE 17!



CODES FOR R15

- | | |
|-------------------------|------------------------------|
| 1. Husband/Wife | 8. Niece/Nephew |
| 2. Girlfriend/Boyfriend | 9. Grandson/daughter |
| | 10. Cousin |
| 4. In-law | 11. Roomer/Border |
| 5. Aunt/Uncle | 12. Housemate/roommate |
| 6. Son/Daughter | 13. Other non-related person |
| 7. Foster child | 14. Brother/Sister |

CODES FOR R16

1. Parent (includes step-parent)
2. Sibling
3. Other relative
4. Not related
5. Focus Child

NO CHILDREN IN CURRENT HOUSEHOLD

R17. IS THERE A WAVE 1 FOCUS CHILD LISTED ON THE FACESHEET?

- YES..... 1
- NO 2 → **GO TO R21**

R18. IS THE WAVE 1 FOCUS CHILD 18 OR OLDER? (LOOK AT FACESHEET FOR “AGED-OUT” FLAG)

- YES..... 1
- NO 2 → **GO TO R21**

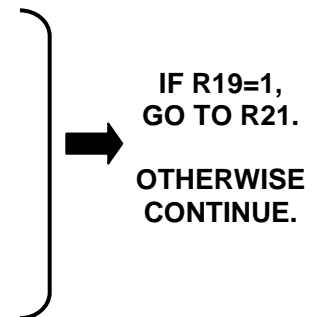
R19. IS THE WAVE 1 FOCUS CHILD LISTED ON THE ADULT ROSTER?

- YES..... 1
- NO 2



R20. During the study a couple of years ago, we asked questions about [NAME OF WAVE 1 FOCUS CHILD ON FACESHEET]. (I understand you may not know him/her. However, in case you do,) do you know what [WAVE 1 FOCUS CHILD] is doing? [CODE ALL THAT APPLY]

- IN HIGH SCHOOL 1
- ATTENDING COLLEGE 2
- EMPLOYED 3
- IN THE MILITARY 4
- IN JAIL OR PRISON 5
- OTHER (SPECIFY) _____ 6
- DON'T KNOW DK
- REFUSED REF



R20a. Do you know the telephone number and/or address where [WAVE 1 FOCUS CHILD] primarily lives?

ADDRESS: _____ UNIT# _____

CITY: _____ STATE: _____ ZIP _____

() _____ - _____

- DON'T KNOWDK
- REFUSEDREF

R21. IS THE WAVE 1 RESPONDENT LISTED ON THE ADULT ROSTER?

- YES..... 1
- NO 2 → **GO TO R31 (KISH ADULT)**

R22. COMPARE THE ADULT ROSTER TO THE FACESHEET. ARE THERE NEW ADULTS ON THE ADULT ROSTER THAT ARE NOT ON THE FACESHEET?

- YES..... 1 → **GO TO R31 (KISH ADULT)**
- NO 2 → **GO TO R34 (KEEP SAME RESPONDENT)**

CHILDREN IN CURRENT HOUSEHOLD

R23. IS THERE A WAVE 1 FOCUS CHILD LISTED ON THE FACESHEET?

- YES.....1 → **GO TO R25**
- NO2

R24. IS THE WAVE 1 RESPONDENT ON THE ADULT ROSTER?

- YES.....1
 - NO2
- } → **GO TO R30 (KISH CHILDREN)**

R25. IS THE WAVE 1 FOCUS CHILD LISTED ON THE CHILD ROSTER?

- YES.....1
- NO2 → **GO TO R27**

R26. COMPARE THE CHILD ROSTER TO THE FACESHEET. ARE THERE NEW CHILDREN ON THE ROSTER THAT ARE NOT ON THE FACESHEET?

- YES.....1 → **GO TO R30 (KISH CHILDREN)**
- NO2 → **GO TO R35 (KEEP SAME FOCUS CHILD)**

R27. IS THE WAVE 1 FOCUS CHILD 18 OR OLDER? (LOOK AT FACESHEET FOR “AGED-OUT” FLAG)

- YES.....1
- NO2 → **GO TO R30 (KISH CHILDREN)**

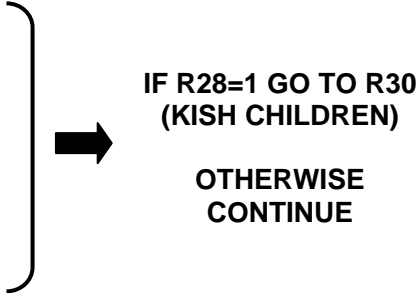
R28. IS THE WAVE 1 FOCUS CHILD LISTED ON THE ADULT ROSTER?

- YES.....1
- NO2



R29. During the study a couple of years ago, we asked questions about [NAME OF WAVE 1 FOCUS CHILD ON FACESHEET]. (I understand you may not know him/her. However, in case you do,) do you know what [WAVE 1 FOCUS CHILD] is doing? [CODE ALL THAT APPLY]

- IN HIGH SCHOOL1
- ATTENDING COLLEGE2
- EMPLOYED3
- IN THE MILITARY4
- IN JAIL OR PRISON5
- OTHER (SPECIFY).....6
- DON'T KNOWDK
- REFUSEDREF



R29a. Do you know the telephone number and/or address where [WAVE 1 FOCUS CHILD] primarily lives?

ADDRESS: _____ UNIT# _____

CITY: _____ STATE: _____ ZIP _____

() _____ - _____

DON'T KNOWDK

REFUSEDREF



USE KISH TO SELECT FOCUS CHILD OR RESPONDENT

R30. (KISH FOR CHILD) In order to determine which member of your household will take part in this study, I will need to scientifically select a child **under the age of 18**. Then I will have to interview the parent or guardian in the household who knows the most about the selected child.



GO TO R32 AND USE KISH TO SELECT FOCUS CHILD

R31. (KISH FOR ADULT) In order to determine which member of your household will take part in this study, I will need to scientifically select a member of your household who is **age 18 or older**. A list of random numbers tells me whom I must interview. I am not permitted to substitute someone else.

R32. FI INFO: USE KISH SAMPLING TABLE FOR CHILD OR ADULT ROSTER.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
<i>Affix Case KISH Label Here</i>				

➔ **IF SELECTED ADULT, WRITE NAME OF RESPONDENT & ROW # BELOW (R33 & R33a).**

➔ **IF SELECTED CHILD, ASK: “Who is the parent or guardian in the household that knows most about [FOCUS CHILD]?”**

SELECT THAT PERSON TO BE THE RESPONDENT. WRITE RESPONDENT & FOCUS CHILD NAMES & ROW #s BELOW (R33, R33a, R33b & R33c).

R33. FI INFO: WRITE SELECTED ADULT OR PARENT/GUARDIAN NAME HERE:

RESPONDENT NAME: _____ R33a. ROW # _____

R33b. FI INFO: WRITE FOCUS CHILD NAME HERE:

FOCUS CHILD NAME: _____ R33c. ROW # _____

R33d. If I have to talk with ([RESPONDENT NAME] / you), what telephone number should I use?

TELEPHONE NUMBER: () _____ - _____



1. GO BACK TO ROSTERS AND WRITE IN RESPONDENT & (IF APPLICABLE) FOCUS CHILD NAME(S) IN QUESTIONS R8, R9, R15 & R16.
2. CIRCLE ROW # OF SELECTED ADULT & (IF APPLICABLE) FOCUS CHILD.
3. ASK RELATIONSHIP QUESTIONS IN ADULT ROSTER (LAST TWO COLUMNS, R8 & R9).
4. IF CHILDREN IN THE HOUSEHOLD, ASK RELATIONSHIP QUESTIONS IN CHILD ROSTER (LAST TWO COLUMNS, R15 & R16).
5. PROCEED TO THE INFORMED CONSENT ON PAGE 17.



THIS PAGE SHOULD ONLY BE USED IF YOU ARE NOT INSTRUCTED TO USE THE KISH TABLE



NO CHILDREN IN CURRENT HOUSEHOLD: KEEP SAME RESPONDENT

R34. FI INFO: WRITE SAME RESPONDENT NAME HERE.

RESPONDENT NAME: _____ **R34a. ROW#** _____

R34b. ([SELECTED NAME] has / You have) been selected. If I have to talk with ([RESPONDENT NAME] / you), what telephone number should I use?

TELEPHONE NUMBER: () _____ - _____



1. GO BACK TO ROSTER AND WRITE IN RESPONDENT NAME IN QUESTION R8.
2. CIRCLE ROW # OF SELECTED ADULT
3. ASK RELATIONSHIP QUESTIONS IN ADULT ROSTER (SECOND TO LAST COLUMN, R8).
4. PROCEED TO THE INFORMED CONSENT ON PAGE 17.

CHILDREN IN CURRENT HOUSEHOLD: KEEP SAME FOCUS CHILD

R35. FI INFO: WRITE WAVE 1 FOCUS CHILD NAME HERE:

FOCUS CHILD NAME: _____ **R35a. ROW #** _____

IF WAVE 1 RESPONDENT ON ROSTER – KEEP SAME RESPONDENT. OTHERWISE CHOOSE NEW RESPONDENT WHO IS THE PARENT OR GUARDIAN IN HOUSEHOLD THAT KNOWS THE MOST ABOUT FOCUS CHILD.

R35b. FI INFO: WRITE RESPONDENT NAME HERE.

RESPONDENT NAME: _____ **R35c. ROW #** _____

R35d. The person I would like to interview is [RESPONDENT NAME]. If I have to talk with ([RESPONDENT NAME] / you), what telephone number should I use?

TELEPHONE NUMBER: () _____ - _____



1. GO BACK TO ROSTERS AND WRITE IN RESPONDENT & FOCUS CHILD NAMES IN QUESTIONS R8, R9, R15 & R16.
2. CIRCLE ROW # OF SELECTED ADULT & FOCUS CHILD.
3. ASK RELATIONSHIP QUESTIONS IN ADULT ROSTER (LAST TWO COLUMNS, R8 & R9).
4. ASK RELATIONSHIP QUESTIONS IN CHILD ROSTER (LAST TWO COLUMNS, R15 & R16).
5. PROCEED TO THE INFORMED CONSENT ON PAGE 17.

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BEGIN TIME:

		:		
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AM/PM

INFORMED CONSENT

This interview takes about 50 minutes, but the time may be shorter depending on how many questions you answer. I will be asking about your neighborhood, such as its services and amenities, community organizations, volunteerism, and your household. If you have children living with you, there will also be a section about each of them.

Your participation in this survey is completely voluntary; you are free to stop the interview at any time. If there is a question you would rather not answer, I will skip it. Some of these questions might not apply to you, but I need to ask each question. All information you give is strictly confidential, and your name is never associated with the results. Findings of the research will be reported only in summary form, so that no individuals can ever be identified. I think you will find this an interesting and worthwhile experience.

May we begin the interview now?



**IF CHILDREN IN THE HOUSEHOLD, PROCEED TO THE CHILD QUESTIONNAIRES.
FILL OUT A CHILD QUESTIONNAIRE FOR EACH CHILD
IN THE HOUSEHOLD STARTING WITH THE OLDEST CHILD.**

IF NO CHILDREN IN THE HOUSEHOLD, PROCEED TO MAIN QUESTIONNAIRE.

LOCATING INFORMATION

L1. May I please have your full name, address, and telephone number to help us reach you for the follow-up survey or in case my office wants to call and verify that I spoke with you?

FIRST NAME: _____

LAST NAME: _____

MAIDEN NAME (IF APPLICABLE): _____

ADDRESS: _____ UNIT# _____

CITY: _____ STATE: _____ ZIP _____

TELEPHONE: () _____ - _____

L2. Do you have a cell phone?

- YES 1
- NO 2 ➔ **GO TO L3**
- DON'T KNOW DK ➔ **GO TO L3**
- REFUSED REF ➔ **GO TO L3**

L2A. Please tell me your cell phone number.

() _____ - _____
DON'T KNOW DK
REFUSED REF

L3. If you have an e-mail address please tell me what it is.

_____ @ _____
DON'T HAVE 1
DON'T KNOW DK
REFUSED REF

L4. Now, please tell me your date of birth.

_____ MONTH

_____ DATE

_____ YEAR

- DON'T KNOW DK
- REFUSED REF

L5. We are going to ask you for contact information for two people who will know where you are over the next three years. Thinking of all the people you know, either around here or elsewhere, who would be the person you keep in touch with or would be most likely to know where you are over the next three years?

FI INFO: ENTER FULL NAME OF PERSON BELOW AND ASK L5A – L5E

FIRST NAME: _____

LAST NAME: _____

DON'T KNOW DK → **GO TO L7**

REFUSED REF → **GO TO L7**

L5A. What is [PERSON]'s relationship to you?

- HUSBAND, WIFE, PARTNER 1
- MOTHER 2
- FATHER 3
- DAUGHTER..... 4
- SON..... 5
- SISTER..... 6
- BROTHER 7
- GRANDMOTHER 8
- GRANDFATHER..... 9
- OTHER BLOOD RELATIVE..... 10
- FRIEND 11
- NEIGHBOR..... 12
- SOMEONE ELSE (*SPECIFY:* _____).. 13
- DON'T KNOW..... DK
- REFUSED..... REF

L5B. What is [PERSON]'s address?

ADDRESS: _____ UNIT# _____

CITY: _____ STATE: _____ ZIP _____

L5C. What is [PERSON]'s telephone number?

TELEPHONE: () _____ - _____

DON'T KNOW DK → **GO TO L5E**

REFUSED..... REF → **GO TO L5E**

L5D. In whose name is the telephone listed?

FIRST NAME: _____

LAST NAME: _____

DON'T KNOW DK

REFUSED REF

L5E. If they have an e-mail address please tell me what it is.

_____ @ _____

DON'T HAVE 1

DON'T KNOW DK

REFUSED REF

L6. Besides the person you just told me about, thinking of all the people you know, either around here or elsewhere, who would be another person you keep in touch with who would be most likely to know where you are over the next three years?

FI INFO: ENTER FULL NAME OF PERSON BELOW AND ASK L6A – L6E

FIRST NAME: _____

LAST NAME: _____

DON'T KNOW DK → **GO TO L7**

REFUSED REF → **GO TO L7**

L6A. What is [PERSON]'s relationship to you?

HUSBAND, WIFE, PARTNER 1

MOTHER 2

FATHER 3

DAUGHTER 4

SON 5

SISTER 6

BROTHER 7

GRANDMOTHER 8

GRANDFATHER 9

OTHER BLOOD RELATIVE 10

FRIEND 11

NEIGHBOR 12

SOMEONE ELSE (SPECIFY: _____) .. 13

DON'T KNOW DK

REFUSED REF

L6B. What is [PERSON]'s address?

ADDRESS: _____ UNIT# _____

CITY: _____ STATE: _____ ZIP _____

L6C. What is [PERSON]'s telephone number?

TELEPHONE: () _____ - _____

DON'T KNOW..... DK → **GO TO L6E**

REFUSED..... REF → **GO TO L6E**

L6D. In whose name is the telephone listed?

FIRST NAME: _____

LAST NAME: _____

DON'T KNOW..... DK

REFUSED..... REF

L6E. If they have an email address please tell me what it is.

_____ @ _____

DON'T HAVE 1

DON'T KNOW..... DK

REFUSED..... REF

L7. This concludes the questions I have for you. Thank you very much for your time and cooperation. As a token of our appreciation, I want to give you \$20.

FILL OUT RESPONDENT FEE RECEIPT. IF TELEPHONE INTERVIEW, PRINT "(per phone)" ON SIGNATURE LINE, WRITE RESPONDENT'S MAILING ADDRESS, AND LET RESPONDENT KNOW THE PAYMENT WILL BE COMING VIA MAIL TO THEM. IF IN-PERSON INTERVIEW, PRINT RESPONDENT'S NAME ON RECEIPT AND ASK THEM TO READ AND SIGN IT. PRINT AND SIGN YOUR NAME AND GIVE GOLD COPY TO RESPONDENT.

Again, thank you. Some of these questions may have been difficult, and I really appreciate you taking the time to complete this interview. Again, let me assure you that all your answers will be kept completely confidential. Your answers will help us better understand your neighborhood as a place for adults and children to live. On behalf of the research team, thank you for helping us answer these important questions.

If you have questions about this study or the *Making Connections* work in your community, please call 1 - (800) 556-5922.



STOP – FILL IN END TIME. BE SURE TO COMPLETE THE INTERVIEWER OBSERVATIONS SECTION, SELECT A DISPOSITION CODE, FILL OUT THE RECORD OF CALLS AND PREPARE CASE FOR YOUR FIELD MANAGER CALL. THANK YOU!

ENDTIME:

		:		
--	--	---	--	--

AM/PM

INTERVIEWER OBSERVATIONS

11. PLEASE RATE THE RESPONDENT'S ABILITY TO SPEAK THE LANGUAGE THE INTERVIEW WAS COMPLETED IN:

- EXCELLENT 1
- GOOD 2
- FAIR..... 3
- POOR 4

12 WHERE DID THE INTERVIEW TAKE PLACE?

- RESPONDENT'S HOME 1
- OVER THE TELEPHONE 2
- OTHER (SPECIFY)_____ 3

13. WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW?
CIRCLE ALL THAT APPLY.

- CHILDREN UNDER 6 1
- OLDER CHILDREN 2
- SPOUSE/PARTNER 3
- OTHER RELATIVES 4
- OTHER ADULTS 5
- NO ONE 6
- DON'T KNOW, COMPLETED BY TELEPHONE 7

14. IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW?

- FRIENDLY AND INTERESTED 1
- COOPERATIVE BUT NOT PARTICULARLY INTERESTED 2
- IMPATIENT AND RESTLESS..... 3
- HOSTILE..... 4

15. WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS GOOD, FAIR, OR POOR?

- GOOD 1
- FAIR..... 2
- POOR 3

NON-INTERVIEW REPORT (NIR) QUESTIONNAIRE

For Final NIR and OOS Cases

N1. DOES THIS HU HAVE A FINAL DISPOSITION OF: 80, 81, 82, 84, 90, 91, 92, 93, 94, 95, 96, 97, 98, OR 99?

YES..... 1
 NO..... 2 → **STOP!**

**NOT AN NIR/OOS;
 DO NOT DO
 NON-IW QUEX**

N2. WHICH OF THE FOLLOWING BEST DESCRIBES THE FINAL STATUS OF THIS CASE?

NOT A HU 1 → **NIR IS COMPLETE**
 VACANT 2 → **NIR IS COMPLETE**
 OTHER LANGUAGE SPOKEN IN HU 3 → **NIR IS COMPLETE**
 OCCUPIED, ROSTER NOT COMPLETE 4
 ROSTER COMPLETE,
 QUEX NOT COMPLETE..... 5

N3. WHAT STEPS WERE TAKEN TO COMPLETE THIS CASE?

PLEASE CONSULT THE RECORD OF CALL & YOUR FM TO FILL THIS OUT AS COMPLETELY AS POSSIBLE. CIRCLE ALL THAT APPLY.

NONE OF THE STEPS LISTED BELOW 1
 SPECIAL PERMISSION TO ACCESS LOCKED
 BUILDING OR SECURE COMMUNITY2
 NOTE OR LETTER LEFT AT DOOR3
 NOTE OR LETTER MAILED TO R4
 SPECIALIZED LETTER FROM FM5
 SPECIALIZED LETTER FROM CO6
 CERTIFIED LETTER TO HU7
 FEDEX OVERNIGHT LETTER8
 RESPONDENT FEE (**AMOUNT OFFERED \$** _____) ...9
 CASE TRANSFERRED TO ANOTHER FI 10
 TELEPHONE CONVERSION ATTEMPTED..... 11
 IN-PERSON CONVERSION ATTEMPTED..... 12
 OTHER EFFORT 13

(SPECIFY): _____

N4. WERE YOU EVER ABLE TO TALK WITH SOMEONE AT THIS HU (NOT NECESSARILY A RESIDENT)?

- YES..... 1 → **GO TO N5**
- NO..... 2

N4A. WHY NOT?

N4B. ON ANY ATTEMPTS WERE THERE PEOPLE IN THE HU WHO DID NOT ANSWER THE DOOR?

- YES, DEFINITELY 1
- SUSPECT SO..... 2
- NO REASON TO THINK SO 3
- NEVER ATTEMPTED IN-PERSON VISIT 4

N5. WHICH OF THE FOLLOWING BEST DESCRIBES THE FINAL STATUS OF THIS CASE?

- RESPONDENT OR OTHER REFUSAL 1
- R BREAKOFF 2 → **GO TO N6A**
- R UNAVAILABLE (ENTIRE HOUSEHOLD) 3 → **GO TO N7**
- R ABSENT ENTIRE FIELD PERIOD 3 → **GO TO N9A**
- SELECTED R LANGUAGE PROBLEM 4 → **GO TO N10**
- (SPECIFY LANGUAGE): _____
- R IS TOO ILL 5 → **GO TO N10**
- HU INACCESSIBLE, OTHER 6 → **GO TO N10**
- FINAL UNLOCATABLE..... 7 → **GO TO N11**
- FINAL MOVER OUT OF AREA..... 8 → **GO TO N11**
- OTHER NIR 9 → **GO TO N10**

N6. DID THE RESPONDENT GIVE THE REFUSAL?

- YES..... 1
- NO..... 2 → **GO TO N6B**

N6A. WHY DID THE RESPONDENT REFUSE? REPORT VERBATIM REMARKS AND REASONS, AND PLACE OF BREAKOFF IF APPROPRIATE.



WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF "FINAL REFUSAL" (CODE 95 – REFUSED AT ROSTER, CODE 96 – FINAL BREAKOFF, OR CODE 98 – REFUSED AT QUEX)

N6B. WHY WERE YOU NOT ABLE TO SPEAK WITH THE RESPONDENT?



WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF "FINAL REFUSAL" (CODE 95 – REFUSED AT ROSTER, CODE 96 – FINAL BREAKOFF, OR CODE 98 – REFUSED AT QUEX)

N7. WHY DO YOU THINK IT HAS BEEN SO HARD TO FIND THE OCCUPANT AT HOME?

N8. DESCRIBE YOUR EFFORT TO OBTAIN INFORMATION ABOUT THE OCCUPANT.



WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF "FINAL UNAVAILABLE – ENTIRE HOUSEHOLD" (CODE 94)

N9A. WHY IS THE SELECTED RESPONDENT UNAVAILABLE?

N9B. WHEN WILL THE RESPONDENT BE AVAILABLE?



**WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF
"FINAL R ABSENT ENTIRE FIELD PERIOD" (CODE 91)**

N10. PLEASE DESCRIBE THE SITUATION FULLY.



**WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF "FINAL
INACCESSIBLE HU" (CODE 90), "FINAL R PERMANENTLY INCAPACITATED" (CODE 97),
OR "FINAL OTHER NIR" (CODE 99)**

N11. WHY WAS THIS CASE UNLOCATABLE?



**WITH SUPERVISOR'S PERMISSION ASSIGN FINAL DISPOSITION OF "FINAL
UNLOCATABLE" (CODE 92) OR "FINAL MOVER OUT OF AREA" (CODE 93)**

Making Connections – Contact Tracker

Affix Telephone Label #1 Here

INTERVIEWER: Record the date and outcome of **each** contact attempt you make using this telephone number **prior to reaching the sampled address.**



	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		QUESTION 1: Does the telephone number match the sampled address? (circle one) YES NO
	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	
Morning 9 - 12															QUESTION 2: If no, did this telephone # reach the wave 1 respondent? (circle one) YES NO No wave 1 Respondent
Afternoon 12 - 5															
Evening 7 - 9															

Affix Telephone Label #2 Here

INTERVIEWER: Record the date and outcome of **each** contact attempt you make using this telephone number **prior to reaching the sampled address.**



	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		QUESTION 1: Does the telephone number match the sampled address? (circle one) YES NO
	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	
Morning 9 - 12															QUESTION 2: If no, did this telephone # reach the wave 1 respondent? (circle one) YES NO No wave 1 Respondent
Afternoon 12 - 5															
Evening 7 - 9															

Making Connections – Contact Tracker (Cont'd.)

Affix Telephone Label #3 Here

INTERVIEWER: Record the date and outcome of **each** contact attempt you make using this telephone number **prior to reaching the sampled address.**



	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		QUESTION 1: Does the telephone number match the sampled address? (circle one) YES NO
	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	
Morning 9 - 12															QUESTION 2: If no, did this telephone # reach the wave 1 respondent? (circle one) YES NO
Afternoon 12 - 5															
Evening 7 - 9															No wave 1 Respondent

Affix Telephone Label #4 Here

INTERVIEWER: Record the date and outcome of **each** contact attempt you make using this telephone number **prior to reaching the sampled address.**



	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		QUESTION 1: Does the telephone number match the sampled address? (circle one) YES NO
	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	Date	Outcome	
Morning 9 - 12															QUESTION 2: If no, did this telephone # reach the wave 1 respondent? (circle one) YES NO
Afternoon 12 - 5															
Evening 7 - 9															No wave 1 Respondent

RECORD OF CALLS (ROC) – CASE DISPOSITION CODES

Disp		Disp Description	Disp		Disp Description
Roster	Quex		Roster	Quex	
PENDING CODES			COMPLETED CODES		
20		No Action		60	Quex Complete In Person
21		No One Home/No Answer/Busy		61	Quex Complete By Telephone
22		Housing Unit (HU) Not Accessible	62		Aged Out Focus Child Complete In Person The focus child from Wave 1 is 18 or older and moved from Wave 1 address; follow-up question asked in-person
23	33	Phone Disconnected	63		Aged Out Focus Child Complete Via Telephone The focus child from Wave 1 is 18 or older and moved from Wave 1 address; follow-up question asked by telephone.
24	34	Call Back: Respondent home; asks the FI to call or come back, no appointment.	70		New Household – Roster Only Roster completed to determine new household
25	35	Temporary Refusal / Breakoff / Temporary Refusal Through Household Contact	FINAL NON-INTERVIEW RESPONSE (NIR) CODES FM APPROVAL REQUIRED <u>DON'T FORGET TO FILL OUT NIR SECTION STARTING PAGE 23!!</u>		
26	46	Appointment	Final Inaccessible HU		
27	47	Broken Appointment			
28	38	Temporary Unlocatable		91	Final R Absent Entire Field Period
30	31	New Lead: You received new locating information for a case.	92		Final Unlocatable
	32	R Not At Home	93		Final Mover Out Of Area
36	37	Lead Failed: The new locating information received is not correct.	94		Final Unavailable (Entire Household)
	45	Temporary Refusal From R	95	98	Final Refusal
29	49	Other		96	Final Breakoff: The interview was started but never completed
OUT OF SCOPE CODES (OOS)				97	R Permanently Incapacitated
80		Not a HU		99	Other NIR
81		Vacant HU			
82		Other Language Spoken In HU			
	84	R Speaks Other Language			

RECORD OF CALLS (ROC)

Date & Time of Contact	Outcome and Type of Contact	Contact Results Results of attempt, or reason for refusal. Give verbatim reasons and explain all circumstances MUST BE COMPLETED!	Purpose of Contact	Your Initials
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	

RECORD OF CALLS (ROC) *CONTINUED*

Date & Time of Contact	Outcome and Type of Contact	Contact Results Results of attempt, or reason for refusal. Give verbatim reasons and explain all circumstances MUST BE COMPLETED!	Purpose of Contact	Your Initials
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER 1 Quex 2	
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Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER 1 Quex 2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER 1 Quex 2	
Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER 1 Quex 2	

RECORD OF CALLS (ROC) *CONTINUED*

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Day: Date: Time:	DISPOSITION CODE: PICK TYPE: In Person 1 Phone 2 Mail 3	Results:	ROSTER1 Quex2	

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RECORD OF CALLS (ROC) *CONTINUED*

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RECORD OF CALLS (ROC) *CONTINUED*

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